



Moku O Keawe Region Grievance and Complaint Process

Informal and Formal

The Board of Directors of the Moku O Keawe Region USA Volleyball (“MOK”), through its Regional Commissioner, is responsible for the enforcement of the Junior Club Personnel Code of Ethics, USA Volleyball Code of Conduct, USA Volleyball Guidelines and similar rules and regulations governing appropriate conduct and behavior by coaches, team representatives, chaperones of athletes and other participants in MOK’s events, meetings and functions. Any person who believes that someone has violated such codes, rules or regulations has the right to file a complaint with the Regional Commissioner.

Moku O Keawe Region does have a process whereby complaints regarding purported violations of the Junior Club Personnel Code of Ethics, USA Volleyball Code of Conduct, USA Volleyball Guidelines, Moku O Keawe Region Rules, Polices, Guidelines and similar regulations governing appropriate conduct and behavior by coaches, team representatives, chaperones of athletes, and other participants in MOK’s events, meetings and functions can be lodged. If you believe a Moku O Keawe Region - USA Volleyball member has committed a violation please submit a complaint to Moku O Keawe Region’s Commissioner, Angie Andrade-Morioka, mokuregion@yahoo.com.

The following information is required.

- 1.Name of the person submitting the complaint
- 2.Contact information of the person submitting the complaint
- 3.Reference of which policy, guideline, rule, has been violated
- 4.Name of person who violated the policy, guideline, rule
- 5.Date of occurrence(s)
- 6.Provide information and documentation of what occurred to support the complaint of the rule, rule, guideline, regulation was violated.
- 7.Provide an additional documentation that may be of assistance